

The Green Signal: A Comprehensive Study on Sustainability, Decarbonization, and the Future of Telecommunications

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The Environmental Footprint of the ICT Sector: Scope, Scale, and the Data-Driven Challenge

1.1. The Global Picture: From Niche to Major Contributor

The information and communication technology (ICT) sector has evolved from a nascent industry into a pervasive global utility, now connecting two-thirds of the world's population¹. This rapid digitalization, however, carries a significant environmental footprint, primarily driven by increasing energy demands and associated greenhouse gas (GHG) emissions². Estimates of the sector's share of global carbon emissions vary widely across the literature, ranging from 1.5% to 4%³. A recent report from the World Bank and the International Telecommunication Union (ITU) places this figure at a **minimum of 1.7% of global emissions** as of 2022, representing 567 million metric tons of carbon dioxide equivalent (tCO₂e)⁴. This places the ICT sector's environmental impact in a comparable class to the global aviation and shipping industries, which are responsible for 1.9% and 1.7% of global emissions, respectively⁵.

The broad range in emission estimates is not an indication of a lack of rigorous analysis, but rather a symptom of the inherent complexity and a notable absence of standardized global metrics for measuring the sector's true environmental impact⁶. The ICT ecosystem is vast and fragmented, encompassing everything from network infrastructure and data centers to a multitude of consumer devices⁷. This lack of a unified measurement framework creates a data gap that can obscure the full scale of the industry's environmental responsibilities⁸. In response, global organizations like the GSMA and ITU are actively working to address this issue by developing a common set of indicators and key performance indicators (KPIs) to better measure and compare energy efficiency across different networks and regions⁹.

Despite its substantial footprint, the ICT sector also serves as a critical enabler of decarbonization for other industries, a concept often referred to as the industry's **"handprint"**¹⁰. Mobile and digital technologies, such as smart cities, smart grids, and smart manufacturing, are estimated to enable carbon reductions that are up to

10 times larger than the mobile industry's own carbon footprint¹¹. This dual role positions the sector as both a source of environmental challenge and a vital catalyst for the broader global green transition¹².

1.2. Breakdown of the Footprint: A Look Inside the Network

A detailed analysis of the ICT sector's footprint reveals that its impact is not uniform across its various subsectors¹³. The primary source of energy consumption for a telecommunications operator is its

Radio Access Network (RAN), which is responsible for approximately **73% of the network's total energy use**¹⁴. This concentration of energy use in the RAN is a direct consequence of the extensive infrastructure required to deliver wired and wireless connectivity to billions of users, from cell towers to base stations¹⁵.

Other significant contributors to the sector's overall footprint include data centers and the manufacturing and use of ICT equipment¹⁶. In the European Union, for instance, data centers consumed an estimated 45–65 terawatt-hours (TWh) of electricity in 2022, accounting for 1.8–2.6% of total EU electricity use, while telecommunication networks consumed 25–30 TWh, or 1–1.2% of the total¹⁷.

The high energy consumption of network infrastructure translates directly into a significant financial burden for operators¹⁸. Energy costs are typically the third most important operational expenditure (OpEx) for network operators, often accounting for **20-40% of their total OpEx**¹⁹. This substantial financial outlay provides a compelling business case for pursuing sustainability initiatives, transforming environmental stewardship from a corporate social responsibility (CSR) exercise into a core, cost-saving business strategy²⁰.

1.3. Today's Figures and Tomorrow's Projections

The ICT sector's environmental impact is growing, but not in a simple, linear fashion²¹. The sector's total electricity consumption rose by 8.2% from 2020 to 2022, reaching 1,183 TWh²². However, a more granular analysis reveals a complex and often paradoxical trend²³. As mobile data traffic has quadrupled, the mobile industry's operational emissions have **fallen by 8% between 2019 and 2023**²⁴. This is due to a simultaneous and impressive improvement in energy efficiency, where each new generation of technology, such as 5G, is vastly more energy-efficient per bit of data transferred than its predecessors²⁵. For example, 5G is specified to use **90% less energy** to transfer each bit of data²⁶.

Despite these remarkable efficiency gains, the sector's overall energy consumption continues to increase due to a phenomenon known as the **"rebound effect"**²⁷. As the cost and energy required to transfer data decrease, it fuels an exponential surge in data traffic, driven by new services, higher-definition content, and a constant influx of new users and devices²⁸. Ericsson projects a compound annual growth rate (CAGR) of 21% for mobile data per smartphone from 2022 to 2028²⁹.

Table 1: ICT Sector Global Emissions & Energy Footprint (2022)

ICT Subsector	Total Emissions (tCO ₂ e) in 2022	% Change from 2020	Total Electricity Consumption (TWh) in 2022	% Change from 2020
:---	:---	:---	:---	:---
Total ICT Sector	567 million 30	-0.2% 31	1183 32	8.2% 33
Telecommunications Operators	133 million 34	-1% 35	258 36	8% 37
Data Centers (Cloud & Content)	32 million 38	46% 39	85 40	63% 41
Data Centers (Colocation)	43 million 42	20% 43	109 44	22% 45
ICT Equipment (Embedded)	154 million 46	0.5% 47	N/A 48	N/A 49
ICT Equipment (Use Emissions)	205 million 50	-7.5% 51	N/A 52	N/A 53

2: Strategic Pillars of Telecom Sustainability: Actions and Innovations

2.1. Energy Efficiency and Network Optimization

Energy efficiency is a central pillar of the telecom industry's sustainability strategy, driven by both environmental commitments and the financial imperative of reducing operational costs⁵⁴. One of the most impactful and accelerating actions is the **decommissioning of older, less efficient network technologies**⁵⁵. For example, shutting down legacy 3G wireless networks, which now have few users but consume a disproportionate amount of power, can reduce energy costs by up to 15%⁵⁶. This strategy, known as "refarming," also frees up valuable spectrum for more efficient and higher-capacity 4G and 5G networks⁵⁷.

Beyond decommissioning, a host of innovations are being deployed to optimize network performance and energy use⁵⁸. The shift from outdated copper infrastructure to modern **"green" fiber optics** offers a significant opportunity for energy savings, with some analyses suggesting a potential reduction of 45-65% in overall energy costs⁵⁹. Furthermore, the industry is increasingly leveraging intelligent technologies to manage power dynamically⁶⁰. Advanced software solutions, often powered by artificial intelligence (AI) and machine learning (ML), can dynamically adjust the power consumption of network elements based on real-time traffic conditions⁶¹.

2.2. The Shift to Renewable Energy

While efficiency measures are crucial for reducing consumption, the transition to renewable energy is vital for decarbonizing the remaining energy use⁶². This shift addresses **Scope 2 emissions**, which are indirect emissions from purchased electricity and often constitute the largest portion of an operator's operational footprint⁶³. In 2023, operators that disclosed to the CDP purchased **37% of their electricity from renewables**, a substantial increase from just 14% in 2019⁶⁴.

Major telecom companies are setting and actively working toward ambitious renewable energy goals⁶⁵.

- **Verizon** has set a target to source 100% of the energy for its networks from renewables by 2030⁶⁶.
- **United Group** has already achieved a significant milestone, with 61% of its electricity coming from renewable sources in 2024, and it is on track to increase this to over 65% by 2027⁶⁷.

This transition is a dual-benefit strategy⁶⁸. It not only directly lowers a company's carbon footprint but also provides a critical hedge against the volatility of energy prices, enhancing a company's financial resilience⁶⁹.

2.3. The Circular Economy: Beyond Recycling

The telecom industry faces a significant challenge in managing the massive volume of electronic waste (e-waste) it generates, which totals over 53 million metric tons globally

each year⁷⁰. A **"circular economy"** model offers a fundamental shift from the traditional "take, make, and dispose" linear model to one that maximizes the value and lifespan of products and materials⁷¹.

Leading operators are actively embedding circularity into their core business strategies⁷².

- **Telefónica's "Zero Network Waste" plan** aims to reuse, sell refurbished equipment, and recycle 100% of its network equipment by 2025⁷³. In 2023, the company reused over 313,000 pieces of network equipment, a 36% increase from the previous year⁷⁴.
- **United Group**, for instance, refurbished 25% of all installed CPE in 2024 and recovered over 2,300 kg of e-waste and 1,500 smartphones through customer take-back programs⁷⁵.

The strategic importance of this approach is underscored by a case study of an international carrier that, by reselling its decommissioned network equipment, turned a potential recycling expense into a substantial **€6 million in revenue** over two years⁷⁶.

3: The Data Center: A Critical Nexus for Sustainability

3.1. The Power and Water Paradox

The data center industry is a critical component of the ICT sector, and its environmental footprint is escalating at an exponential rate⁷⁷. The surge in power consumption is a direct result of the global digital acceleration, which has been massively amplified by the rise of artificial intelligence (AI)⁷⁸. In the U.S., data centers consumed approximately **4.4% of total electricity in 2023**, a figure that is projected to double or triple to **6.7-12% by 2028**⁷⁹.

However, the challenge of data centers extends beyond electricity consumption to a critical and often-overlooked resource: **water**⁸⁰. A single data center can consume **millions of gallons of potable (drinking) water per day**, an amount equivalent to the daily water needs of thousands of households⁸¹. This creates a "water-power" nexus that is generating significant public scrutiny and regulatory pushback⁸².

Table 2: Data Center Energy & Water Consumption Projections (US and Global)

Metric	U.S. Projections
Electricity Consumption (2023)	176 TWh, or 4.4% of total U.S. electricity 83
Electricity Consumption (2028)	325-580 TWh, or 6.7-12% of total U.S. electricity 85
Water Consumption	A single data center can consume up to 5 million gallons of potable water per day 87

3.2. Innovations in Cooling and Infrastructure

The growing energy and water demands of data centers, particularly those driven by high-density AI workloads, have spurred a wave of innovation in cooling and infrastructure design⁸⁹. Traditional air cooling, which can account for up to 40% of a data center's total energy consumption, is increasingly being replaced or supplemented by more efficient methods⁹⁰.

Liquid cooling, including direct-to-chip and immersion cooling, is gaining significant momentum⁹¹. A study by Microsoft found that switching from air cooling to cold plates can reduce energy demand by 15-20% and water consumption by 31-52%⁹². Beyond cooling, other strategic initiatives are essential to greening data centers⁹³. The **reuse of waste heat**, for example, is an innovative approach that enhances sustainability by capturing and repurposing heat to generate electricity or provide heating for other processes⁹⁴.

3.3. Case Study: The Tucson Water Ordinance

The local and political dimensions of data center sustainability are best exemplified by the case of **Tucson, Arizona**⁹⁵. The Tucson City Council unanimously **rejected a proposed data center**, known as "Project Blue," following a period of intense public debate and community outrage⁹⁶. The public's concern was driven by the project's potential to consume hundreds of millions of gallons of water annually, which was seen as a direct threat to the region's already fragile water supply⁹⁷.

In the wake of the rejection, the city council passed a landmark ordinance to regulate "large quantity water users"⁹⁸. The new rules require any large user to submit a comprehensive water conservation plan, agree to use recycled water to offset at least 30% of their consumption, and prove that water will not be wasted⁹⁹. This case study provides a clear warning that the future of data center siting and operation will be heavily influenced by public and regulatory approval, demanding more robust and transparent conservation plans from the industry¹⁰⁰.

4: The Ecosystem of Change: Actors, Leaders, and Collaborations

4.1. The Leaders: Company Profiles and Concrete Actions

A select group of telecommunications operators are pioneering the industry's sustainability transformation by adopting ambitious goals and implementing comprehensive, holistic strategies that extend beyond their direct operations¹⁰¹.

- **AT&T:** The company has set a goal to achieve carbon neutrality for its Scope 1 and Scope 2 emissions by 2035¹⁰². It also has a strategic focus on its "handprint," with a commitment to help business customers reduce a gigaton of GHG emissions by 2035¹⁰³.
- **United Group:** This regional leader has set a Net Zero target for 2040 and has already made significant progress¹⁰⁴. In 2024, the company reduced its Scope 1 and 2 emissions by 52% compared to its 2020 baseline¹⁰⁵.
- **Vodafone:** The company's sustainability strategy is underpinned by its "Digital for Green" services, which help corporate customers in sectors like logistics and agriculture to reduce their carbon emissions¹⁰⁶.
- **Telefónica:** As a leader in the circular economy, Telefónica has committed to a "Zero Network Waste" goal by 2025 and has a broader circular economy plan to achieve zero waste by 2030¹⁰⁷.
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4.2. The Role of Regulators and Collaborative Bodies

The industry's collective sustainability journey is being guided and accelerated by a variety of collaborative and regulatory bodies¹⁰⁸. A pivotal actor is the **GSMA**, which in 2019 committed the mobile industry as a whole to a collective goal of achieving **Net Zero emissions by 2050**¹⁰⁹. While collaboration provides the vision, national and regional regulatory bodies provide the necessary enforcement and standardization¹¹⁰. France's electronic communications regulator, **ARCEP**, stands out as a global leader, being the only regulator to mandate and publish climate data from companies¹¹¹.

4.3. The Supply Chain and Strategic Partnerships

The decarbonization of the telecom industry is not a solo effort but a value-chain-wide initiative that requires deep and strategic partnerships¹¹². Companies are actively working with a wide range of external partners to achieve their sustainability goals, including hardware manufacturers, e-waste partners, and energy providers¹¹³. Leaders like United Group are using their purchasing power to influence their entire supply chain, directing spending toward suppliers that have committed to ethical compliance and science-based climate targets¹¹⁴.

Table 3: Select Telecommunications Operator Sustainability Goals & Progress

Company	Key Goals & Targets
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AT&T	Achieve carbon neutrality (Scope 1 & 2) by 2035; Enable business customers to reduce a Gigaton (1 billion metric tons) of GHG emissions by 2035 115
United Group	Achieve Net Zero emissions by 2040 117
Verizon	Source 100% of network energy from renewables by 2030; Plant 20 million trees by 2030 119
Telefónica	Zero Network Waste by 2025; Zero waste by 2030 121
Deutsche Telekom	Net Zero target by 2040; Reduce global emissions by up to 95% 123

5: The Financial Imperative and the Path to 2050

5.1. Sustainability as a Financial Strategy

The adoption of robust sustainability initiatives is no longer a discretionary activity for the telecommunications industry; it has become a fundamental financial strategy for navigating a challenging economic environment¹²⁵. As a significant portion of a mobile operator's OpEx, ranging from 20% to 40%, energy costs represent a major financial burden that can be directly mitigated through sustainability efforts¹²⁶. GSMA Intelligence estimates that a **20% reduction in power costs** for an average operator could **increase EBITDA by approximately 3.8%**¹²⁷. Beyond cost savings, sustainability is also emerging as a source of new revenue opportunities¹²⁸.

Table 4: The Financial Case for Sustainability: OpEx & Revenue Impacts

Financial Metric	Impact of Sustainability Initiatives	Source
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Operational Expenditure (OpEx)	Energy efficiency and renewable energy procurement can reduce energy costs, which account for 20-40% of a mobile operator's OpEx, leading to significant savings 129	130
EBITDA	A 20% reduction in power costs is estimated to increase EBITDA by 3.8% for an average operator 131	132
Revenue	Circular economy initiatives (resale of refurbished equipment) and energy efficiency can create new revenue streams 133	
Reputation & Investment	Strong ESG performance is rewarded by investors and enhances brand loyalty among consumers 134	135

5.2. The 2050 Vision: Goals and Milestones

The commitment to **Net Zero by 2050**, as set forth by the GSMA and embraced by a third of the industry, is more than a distant, aspirational target; it is a foundational framework that is driving urgent, near-term action¹³⁶. The goal aligns with the global scientific consensus on limiting temperature rise to 1.5°C, providing a clear and non-negotiable

directive for the entire sector¹³⁷. Achieving this vision necessitates a fundamental shift in business models, moving away from a linear, "take, make, and dispose" economy to a **fully circular one** where products and materials are continuously reused and repurposed¹³⁸.

5.3. Recommendations for a Sustainable Future

Based on the comprehensive analysis of the telecom industry's environmental footprint, strategic initiatives, and key drivers, a multi-stakeholder roadmap is essential to accelerate progress toward a sustainable future¹³⁹.

For Telecommunications Operators:

- **Accelerate Network Modernization:** Prioritize and expedite the decommissioning of legacy networks, such as 3G, to realize immediate energy savings and free up spectrum for more efficient 4G and 5G technologies¹⁴⁰.
- **Invest in Green Infrastructure:** Transition to "green" fiber optic networks over legacy copper infrastructure to achieve significant energy savings and build a future-proof, high-capacity network¹⁴¹.
- **Expand Circular Economy Programs:** Extend equipment refurbishment and take-back programs, both for network infrastructure and consumer devices, to reduce e-waste and create new revenue streams from reselling refurbished assets¹⁴².
- **Integrate Sustainability into the Supply Chain:** Require suppliers to meet stringent ESG standards and incentivize them to set science-based climate targets¹⁴³.

For Policymakers and Regulators:

- **Standardize Reporting Metrics:** Implement mandatory, standardized reporting frameworks for emissions and energy consumption, similar to France's ARCEP model¹⁴⁴.
- **Provide Regulatory Incentives:** Offer financial incentives and streamlined permitting processes for the deployment of green infrastructure, such as solar-powered towers and energy-efficient data centers¹⁴⁵.
- **Address the Water-Power Nexus:** Develop and enforce regulations that address the significant water consumption of data centers, especially in water-stressed regions¹⁴⁶.

For Investors and Financial Markets:

- **Prioritize ESG Performance:** Integrate a company's ESG performance, particularly its progress on emissions reduction and circular economy initiatives, as a core metric in investment decisions¹⁴⁷.
- **Recognize the Financial Case:** Acknowledge that sustainability initiatives are not just about environmental compliance but are key drivers of cost reduction, financial resilience, and new revenue streams in a competitive market¹⁴⁸.
- **Support Collaborative Platforms:** Provide capital and support to industry-wide initiatives, such as those led by the GSMA, that are working to create standardized metrics and accelerate the sector's collective transition to Net Zero by 2050¹⁴⁹.